

a.s.r. interim results 2013

## **Transition of a.s.r. on track as results improve**

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## Transition of a.s.r. on track as results improve

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- Net result increased with 5% to € 110 million
- DNB-solvency ratio at 283% (2012: 293%)
  - Solvency at 249%, excluding the Ultimate Forward Rate (2012: 231%)
  - Impact downgrade France in July 2013 approximately -20%-p (not included in solvency of June 2013)
- GWP at € 2,345 million, down € 112 million (-5%) on H1 2012
- Operating expenses further reduced to € 276 million, down 3% on H1 2012

# Customers benefit from solid financial basis

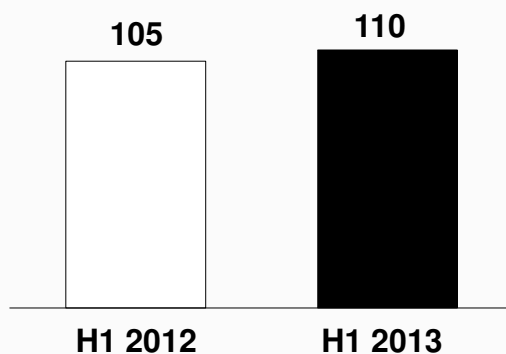
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- Successful introduction of positioning of a.s.r. with Feyenoord/Blijdorp campagne
- a.s.r.'s positioning is rooted in the company's history and culture: social responsible ASR, the financially sound AMEV and Stad Rotterdam's no-nonsense approach
- The positioning underlines the company's focus on efficiency in operations and its aim to help others and be useful to society. 'Helpen door te doen. Zonder verspilling.'
- Refined brand and distribution strategy to support new positioning
  - a.s.r. is the brand for private customers
  - De Amersfoortse is the brand for SME customers
- Customers benefit from the solid financial basis of a.s.r.

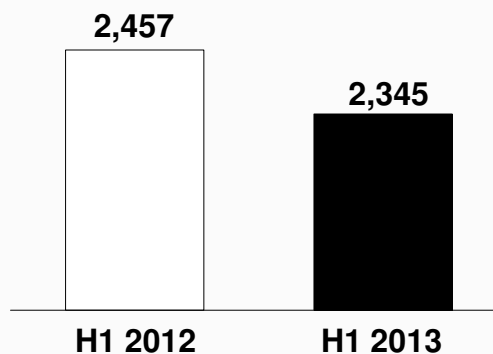
# Key financials

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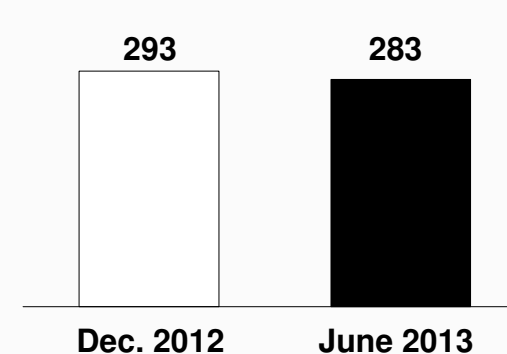
Net results (€m)



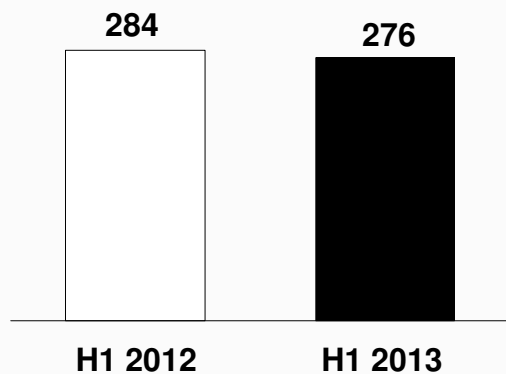
Gross written premiums (€m)



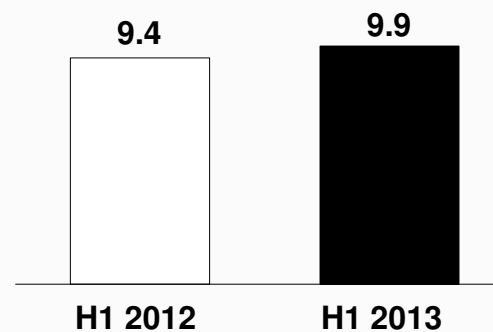
DNB-solvency ratio (%)



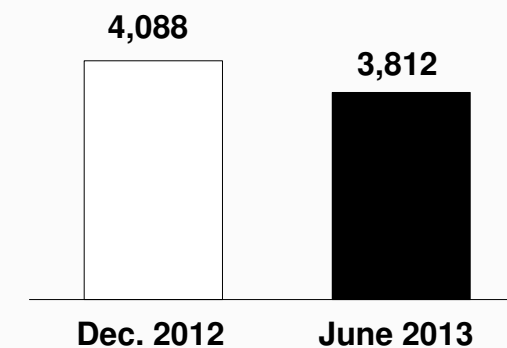
Operating expenses (€m)



Cost-premium ratio (%)



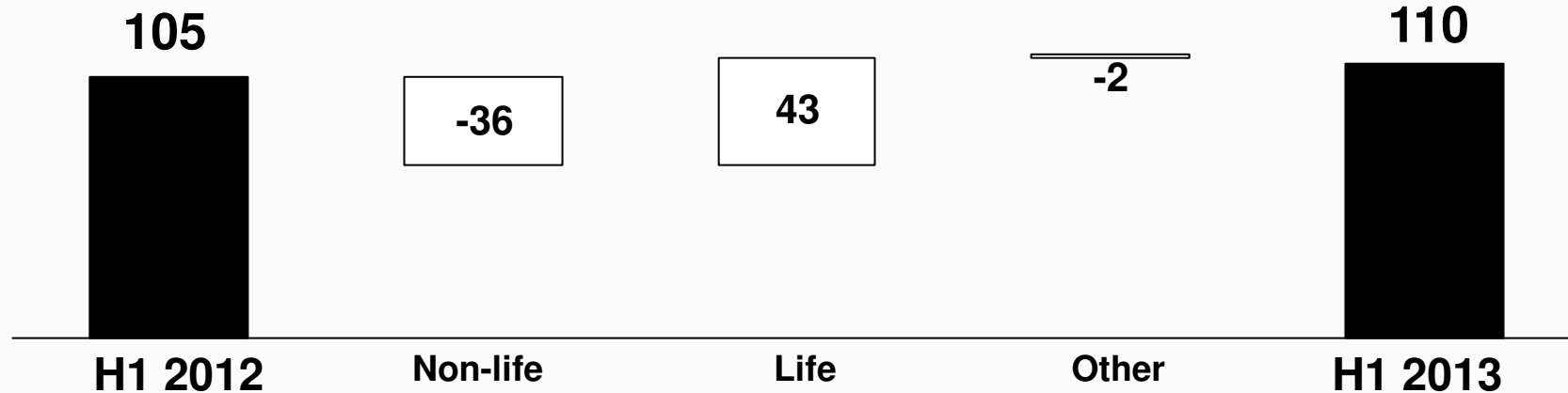
Internal work force (FTE)



# Net result up 5% to € 110 million

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(€ million)



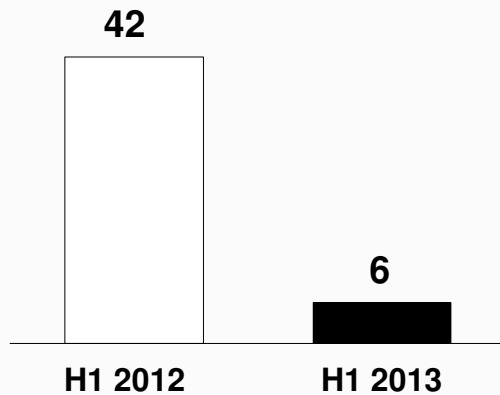
- **Non-life segment:** net result decreased due to lower technical result for Occupational Disability Insurance (WGA-er), while the combined ratio of Non-life, excluding WGA-er, improved to below 100%
- **Life segment:** net result improved driven by lower operating expenses, higher investment result
- **Other segment:** net result was about stable. Other segment contains all non-insurance business such as the banking activities (a.s.r. bank and mortgages, SOS International and a.s.r. property development)

# Non-life net result for H1 down due to WGA-er (Disability)

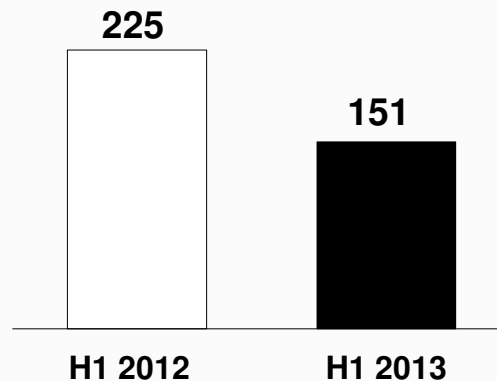
Combined ratio for P&C, Health insurance and other Occupational Disability insurance improved

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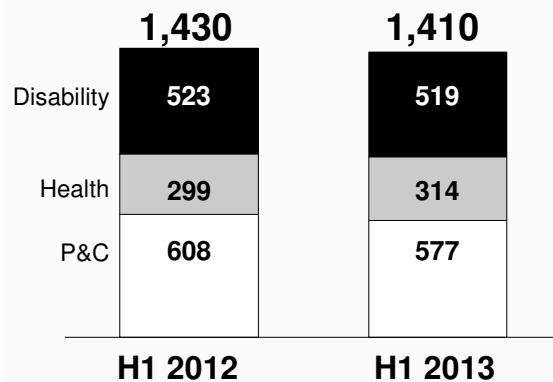
Net results (€m)



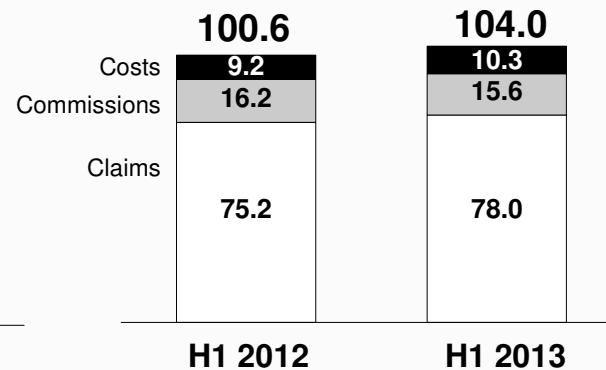
New production (€m)



Gross Written Premiums (€m)



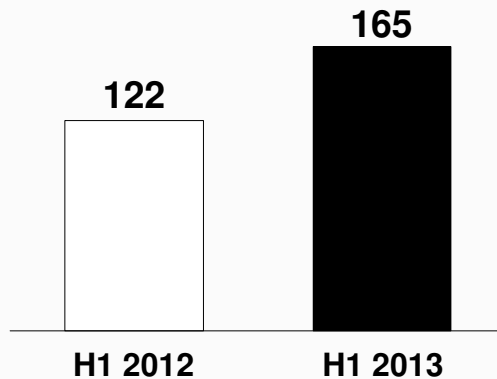
Combined ratio (%)



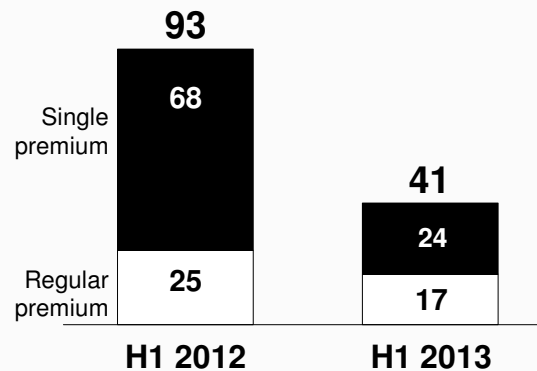
- New production fell compared to the relatively high level of new production in H1 2012 (successful introduction of Ditzo Health)
- GWP remained virtually stable, in spite of challenging market conditions
- Combined ratio worsened due to WGA-er. Combined ratio excluding WGA-er is below 100%
- Cost ratio up 1.1%-p, mainly due to reclassification of Ditzo

# Life: strong performance despite decrease in market volume

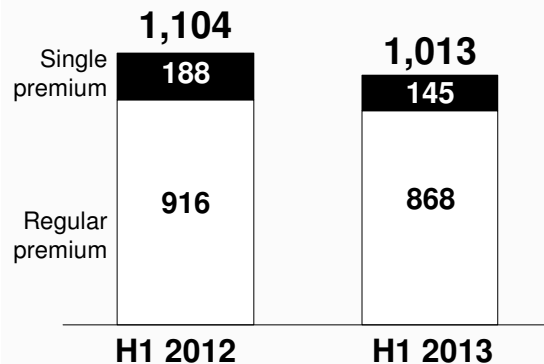
Net results (€m)



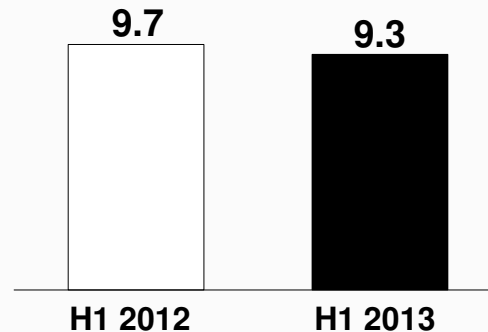
New production (€m)



Gross Written Premiums (€m)



Cost ratio (%APE)



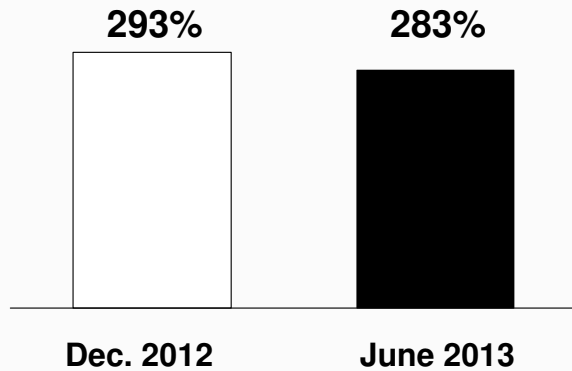
- Improved net result thanks to lower operating expenses, higher capital gains and fewer impairments losses
- High level of redemption of individual unit-linked policies in previous year
- Preference for return over premium and shrinking market volume led to a decrease in new production and GWP
- Cost ratio down 0.4%-p due to a continued focus on efficiency (e.g. outsourcing of activities)



# Ongoing strong solvency

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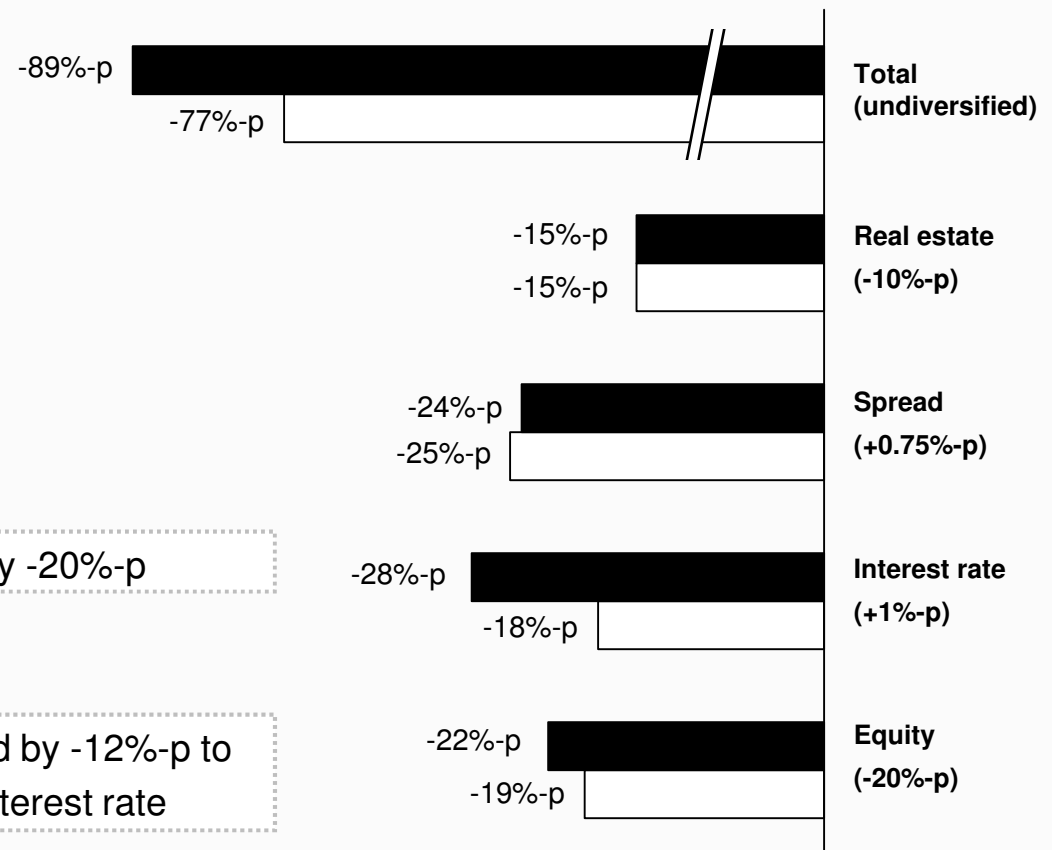
## DNB-solvency ratio



Impact of French downgrade approximately -20%-p

Sensitivity of DNB-solvency ratio increased by -12%-p to -89%-p primarily due to higher impact of interest rate

## Sensitivities



■ June 2013  
□ Dec. 2012

# Selective risk-taking after a period of de-risking

*Robustness of investment portfolio is maintained*

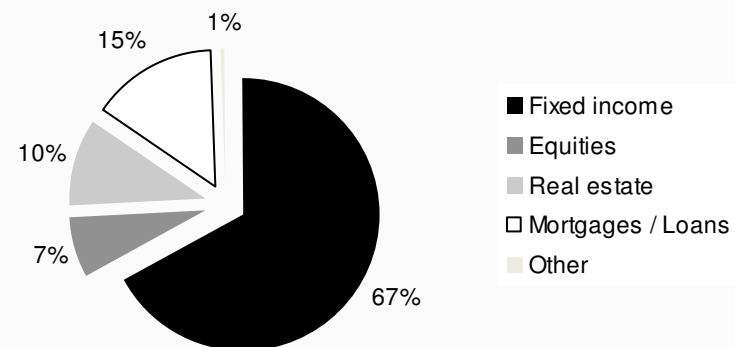
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Assets (€ billion, fair value) *	June 2013	Dec. 2012
Fixed income	19.7	21.4
Equities	2.1	1.7
Real estate	3.0	3.0
Mortgages / other loans	4.4	3.7
Other **	0.2	0.2
<b>Total investments</b>	<b>29.4</b>	<b>30.0</b>
Investments on behalf of policyholders	8.6	8.2
Other assets	5.8	7.3
<b>Total assets a.s.r.</b>	<b>43.8</b>	<b>45.5</b>
Adjustment fair value versus book value (real estate & loans)	-1.2	-1.2
<b>Total balance sheet a.s.r.</b>	<b>42.6</b>	<b>44.3</b>

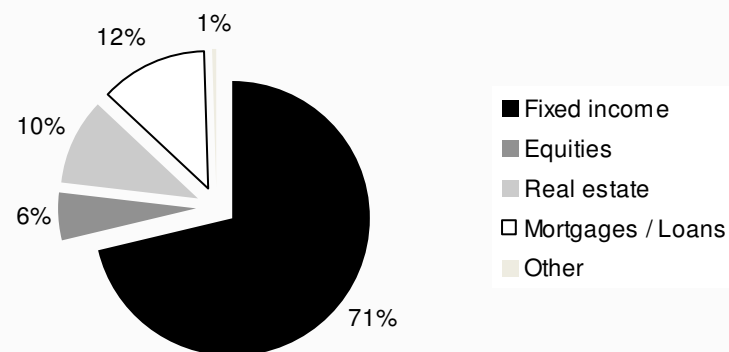
\* Rounding differences appear

\*\* 'Other' mainly represents equity associates

**Composition investment portfolio June 2013**



**Composition investment portfolio Dec. 2012**



# Fixed income portfolio well positioned for recovery

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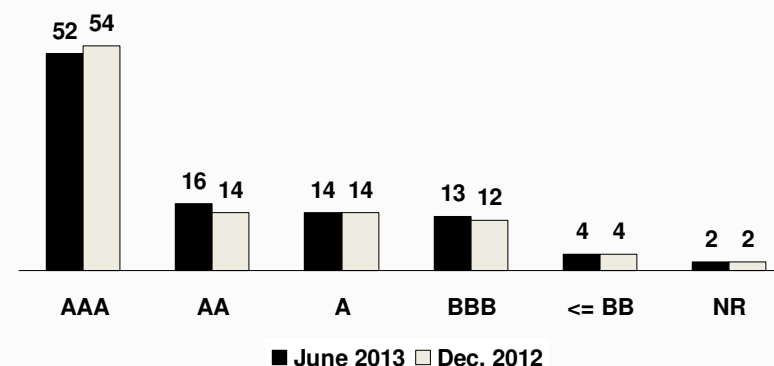
## Key highlights

- Value of fixed income portfolio decreased mainly due to higher interest rates
- Government bonds: from Netherlands and France towards Germany and Belgium
- Selective divestments of (subordinated) financials
- Management of interest rate risk via derivatives portfolio
- Peripheral exposure (€ 624 million) consists mainly of financials and corporates, almost no peripheral government bond exposure

Governments (€m)	June 2013	Dec. 2012	Delta
Netherlands	4,648	5,726	-19%
Germany	2,976	2,322	28%
Austria	542	463	17%
Belgium	403	0	-
Supranationals	383	434	-12%
France	232	423	-45%
Periphery	1	1	0%
Other	718	745	-4%
<b>Total</b>	<b>9,903</b>	<b>10,114</b>	<b>-2%</b>

Fixed income (€m)	June 2013	Dec. 2012	Delta
Government	9,903	10,114	-2%
Financials	4,705	5,481	-14%
Structured	682	640	6%
Corporate	3,317	3,353	-1%
Derivatives	1,077	1,837	-41%
<b>Total</b>	<b>19,684</b>	<b>21,425</b>	<b>-8%</b>

## Rating diversification (excl. derivatives)



# Selective divestments of financial institutions

*Investments in NHG mortgages further increased*

## Key highlights

- The divestment of financials was continued gradually
- Part of the reduction of financials was realised through exchanges and sales
- Further decrease in financials exposure in H1 2013 because of reclassification of semi-government loans from 'financials' to 'government'
- Limited increase in allocation to robust financials

## Key highlights

- Increase in allocation to mortgages in accordance with investment policy
- Increase in mortgages mainly in NHG segment
- Total of non-performing loans per H1 2013 is 1.5% (Q4 2012 0.9%). Non-performing loans with arrears above 3 months is 0.3% (0.3%)
- Amount of arrears remains stable at 0,02% in H1 2013

Financials (€m)	June 2013	Dec. 2012	Delta
Senior	1,631	2,062	-21%
Tier 2	1,163	1,336	-13%
Tier 1	936	956	-2%
Covered	843	951	-11%
Other *	132	175	-25%
<b>Total</b>	<b>4,705</b>	<b>5,480</b>	<b>-14%</b>

\* Includes preferred securities

Mortgages (€m, book value)*	June 2013	Dec. 2012	Delta
Loan to Value < 75 %	856	859	0%
Loan to Value < 100 %	614	617	-1%
Loan to Value < 125 %	476	474	0%
Loan to Value > 125 %	56	59	-5%
NHG	2,225	1,532	45%
<b>Total</b>	<b>4,227</b>	<b>3,541</b>	<b>19%</b>

\* LtV at originated value, no index applied

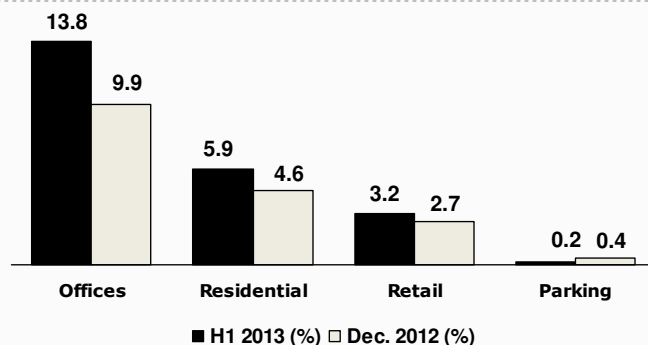
# Real estate portfolio remains stable in difficult market circumstances

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## Key highlights

- Real estate exposure of a.s.r. is concentrated in Dutch market
- Substantial part of the real estate exposure is in rural real estate (32%)
- Within retail real estate, focus remains on prime locations
- Quality of portfolio remains stable in difficult market circumstances
- Slight increase of real estate exposure in H1 2013 is caused by investments in objects already in possession (projects and offices own use)
- Serious interest from (new and existing) external investors in Dutch Prime Retail Fund at fair value

## Real estate vacancy rates



Real estate (€m)	June 2013	Dec. 2012	Delta
Offices	159	173	-8%
Residential	855	899	-5%
Retail *	754	752	0%
Parking	57	54	6%
Projects	101	62	63%
<b>Total real estate (excl. rural &amp; own use)</b>	<b>1,926</b>	<b>1,940</b>	<b>-1%</b>
Rural	962	941	2%
<b>Total real estate (excl. own use)</b>	<b>2,888</b>	<b>2,881</b>	<b>0%</b>
Offices own use	133	114	17%
<b>Total real estate</b>	<b>3,021</b>	<b>2,995</b>	<b>1%</b>

\* Including own interest in Dutch Prime Retail Fund

# Investments in equity gradually increased

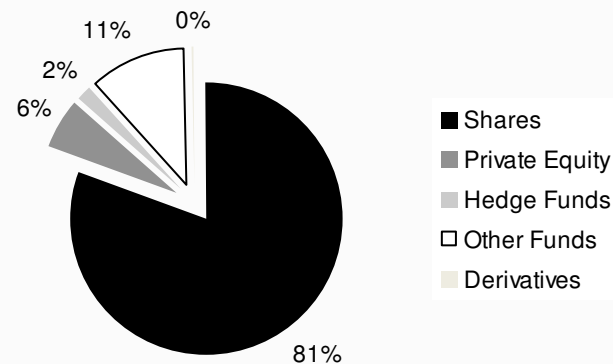
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## Key highlights

- Increase in equity exposure is the result of positive revaluation and additional investments
- The increase in equity exposure is in accordance with investment policy and selective risk-taking
- Investments take place in a well diversified portfolio

Equities (€m)	June 2013	Dec. 2012	Delta
Equities	1,680	1,317	28%
Private equities	123	114	9%
Hedge funds	41	23	81%
Other funds	238	281	-15%
Derivatives	4	1	272%
<b>Total</b>	<b>2,086</b>	<b>1,736</b>	<b>20%</b>

## Composition equity portfolio June 2013



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