

Press release

Utrecht, 24 March 2021

a.s.r. publishes 2020 Annual Report

ASR Nederland N.V. (a.s.r.) is publishing its 2020 Annual Report today. The integrated annual report offers an overview of the financial and non-financial performance of a.s.r. in 2020.

CEO Jos Baeten: 'We are proud to present our 2020 Annual Report today. In our report, we provide a detailed discussion of our business operations in a year that was dominated by COVID-19, but in which a.s.r. achieved strong financial and non-financial results for all stakeholders.

In particular, I am proud of our employees who work hard every day to earn the trust of our customers. Despite the COVID-19 crisis, morale is high and motivation and vitality remain excellent, as evidenced by the weekly measurements we conduct with our mood monitor. This has helped us to maintain a high level of service and even increase customer satisfaction.'

For years, a.s.r. has had a statement of limited assurance for the non-financial information in the annual report. This year, for the first time, a.s.r. has obtained a statement of reasonable assurance for the reporting of specifically the following non-financial targets: *Net Promoter Score (NPS)*, *Employee contribution to society*, *Impact investing for own account* and *Carbon footprint of the investments for own account (including the mortgage portfolio)*. a.s.r. aims to obtain reasonable assurance for all non-financial information in its reporting.

In addition to the annual report, is a.s.r. publishing today the Solvency and Financial Condition Report (SFCR) for 2020. The documents can be downloaded at www.asrnl.com.

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About a.s.r.

ASR Nederland N.V. (a.s.r.) ranks among the top 3 insurers in the Netherlands. a.s.r. offers products and services in the fields of insurance, pensions and mortgages for consumers, self-employed persons and employers. In addition, a.s.r. is active as an asset manager for third parties. a.s.r. is listed on Euronext Amsterdam and is included in the AEX Index. For more information, please visit www.asrnl.com.

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